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Wired To Care How Companies Prosper When They Create Widespread Empathy Dev Patnaik

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Wired to care : how companies prosper when they create widespread empathy / Dev Patnaik with Peter Mortensen. p. cm. ISBN 0-13-714234-X (hardback : alk. paper) 1. Organizational effectiveness. 2. Empathy. 3. Interpersonal relations. 4. Success in business--Psychological aspects. I.

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Speed Summary: Wired to Care - Brand Genetics

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company has been overcharging you, but they specialize in covering their tracks so it's hard to pinpoint exactly what they've been doing. In a U.S. Senate report this week Charter and Time Warner Cable admitted that they overcharged customers \$7.2 million in cable box fees alone last year. Of course, that's not the only way that customers are ...

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