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The solution: Password self-service. ManageEngine ADSelfService Plus is an integrated Active Directory (AD) self-service password management and single sign-on (SSO) solution for on-premises and cloud applications. Using ADSelfService Plus, you can securely reset forgotten passwords, unlock accounts, update your contact information, and subscribe or unsubscribe from mail groups on your own without requiring help desk assistance.

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Working with computers always involve authentication which is usually done by the user name and password combination. Now, when you use ADSelfService Plus to reset your Windows password or to unlock your locked-down account, first, the solution has to authenticate your identity.

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Description. ManageEngine ServiceDesk is a user guide system for managing services and requests provided in an organization ' s IT units. This program is based on the best practices for increasing organizational productivity, ITIL. It helps users manage and navigate all IT-related processes in one organization.

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How ADSelfService Plus verifies your identity? Enrollment is a one-time process where users enter their mobile numbers and email addresses, answer security questions, or provide other details in ADSelfService Plus to register for self-service password management.

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