

## Arend Ardon Doorbreek De Cirkel 6 Principes In 1

Bringing together over 50 leading global experts, this Research Handbook provides a state-of-the-art overview of research findings regarding Human Resource Management (HRM) in the public sector. Original chapters provide useful insights from two different disciplines: public administration and human resource management. They illustrate that the public context of organisations matters and discuss research findings detailing how this plays out in practice. Divided into five distinct parts, this Research Handbook covers the key areas of strategic HRM, the HRM cycle, HRM and the outcomes, linking mechanisms in the HRM value chain as well as HRM and context. Providing crucial information, the editors and contributors examine the main future challenges for HRM in public organisations and provide extensive knowledge across different areas for future research. This engaging Research Handbook will be an excellent resource for scholars in public administration as well as HRM practitioners and scholars with interests in the public contexts and how this affects HRM. It will also provide obligatory reading for advanced students to understand the distinctiveness of HRM in public organisations.

This brief, but complete, paperback builds a basic framework for the relationships among business strategy, information systems, and organizational strategies. Readers will learn how IT relate to organizational design and business strategy, how to recognize opportunities in the work environment, and how to apply current technologies in innovative ways.

Do you sometimes feel that your office isn't a place of business but a madhouse in disguise? Is risk-taking so discouraged that mediocrity becomes the order of the day? If all this sounds familiar, your company may well be embarked on 'a trip to Abilene.' Now, Jerry Harvey once again rocks the business world. In this new book, he offers a series of insightful and often uproaringly funny 'meditations' on the craziness of everyday organizational life.

In the 1950s, a method called Material Requirements Planning (or "MRP") changed the world of manufacturing forever. But times have changed--customer tolerance times are shorter, product variety and complexity has increased, and supply chains have spread around the world. MRP is dramatically failing in this "New Normal." Demand Driven Material Requirements Planning (DDMRP), Version 3 presents a practical, proven, and emerging method for supply chain planning and execution that effectively brings the 1950s concept into the modern era. The foundation of DDMRP is based upon the connection between the creation, protection, and acceleration of the flow of relevant materials and information to drive returns on asset performance in the New Normal. Using an innovative multi-echelon "Position, Protect and Pull" approach, DDMRP helps plan and manage inventories and materials in today's more complex supply scenarios, with attention being paid to ownership, the market, engineering, sales, and the supply base. It enables a company to decouple forecast error from supply order generation and build in line to actual market requirements, and promotes better and quicker decisions and actions at the planning and execution level. DDMRP is already in use by MAJOR Global 1000 companies. This book is THE definitive work on DDMRP, and will be required as courseware for all those taking the Certified Demand Driven Planner (CDDP) Program. New Features in Version 3 Full color, with the use in specific, consistent, and focused ways to clearly and effectively highlight planning, execution, and model reconfiguration priorities. Expanded Appendix E, looking at the most recent innovations of DDMRP. Revised graphics scattered throughout the book.

The Nine Drivers of Sustainable Business Success

The Best Ideas of the Top Management Thinkers

How Smart Companies Are Transforming the Way Work Gets Done

Doorbreek de cirkel

12 Rules of Creativity

Organizational Traps

How Graphics, Sticky Notes and Idea Mapping Can Transform Group Productivity

How to apply the key techniques learnt in One-Minute Manager. This is the companion to the original blockbuster bestseller which has transformed business around the world.

De meeste managers hebben tegenwoordig veel kennis over verandermanagement. Toch loopt het in de praktijk nogal eens spaak. Dat komt omdat onze kennis maar zeer beperkt ons handelen stuurt. Zonder dat we het weten hebben wij aannames over onze medewerkers die ons juist in de problemen brengen. En onbewust vertonen we gedrag waarmee we initiatief en verantwoordelijkheidsgevoel van medewerkers ondermijnen. Om de taaie situaties die hieruit ontstaan te doorbreken, moet je begrijpen hoe je die als manager zelf in stand houdt. Arend Ardon maakt glashelder hoe ze ontstaan en biedt doe-hetzelfinterventies om de verandering weer vlot te trekken. Dankzij zijn observaties van vele directieteam, managementteam en managers met hun medewerkers maakt hij haarfijn zichtbaar wat er echt gebeurt terwijl we praten over verandering. Arend Ardon is vennoot van Holland Consulting Group. Hij begeleidt veranderingsprocessen rondom strategie-implementatie, leiderschap en cultuur. Zijn onderzoek, waarop hij in 2009 promoveerde aan de Vrije Universiteit te Amsterdam, kreeg veel aandacht in de media. Dit boek is daarop gebaseerd. 'Het verhaal van Dirk Scheringa leek een Amerikaanse droom te worden. Het komt in Nederland niet vaak voor dat de zoon van een kaasmaker, die onder aan de maatschappelijke ladder begint, het uiteindelijk schopt tot bankdirecteur, eigenaar van een voetbalclub en oprichter van een museum. Maar na de droom kwam een koud ontwakken, toen dsb in 2009 de steun van de Nederlandsche Bank verloor, en niet gered werd in de storm van de financiële crisis. Wie is deze man? Wat drijft hem, wat zijn zijn doelen en gevoeligheden? Frits Conijn schreef dit gedetailleerde en verhelderende levensverhaal, een zorgvuldige reconstructie van het fenomeen Scheringa. Conijn toont aan hoe de teloorgang van DSB op allerlei manieren samenhangt met het karakter van Scheringa, met zijn eerste stappen op het ondernemerspad, zijn lange relatie met Baukje de Vries, de overname van voetbalclub AZ en zijn kunstaankopen, en zijn relaties met werknemers en collega-bankiers. Dit boek werpt een kritische blik op Scheringas zakelijke beslissingen, maar is tegelijk het levendig geschreven portret van een man die in alles een uitzonderingspositie innam.'

PRINCE2 (Projects in Controlled Environments) sets out project management guidance for all types and sizes of projects, and it has become a de facto standard used extensively by the UK government as well as widely recognised throughout the private sector both in the UK and internationally. This publication explains the PRINCE2 methodology, with practical guidance on project management designed to ensure projects are managed effectively to achieve business benefits within budget, within time and to the required quality, and which offers a flexible approach to suit all projects. This publication can also be used as a study guide for the theory requirements of the PRINCE2 Foundation examination.

We 've all had those perfect moments when events that could never be predicted, let alone controlled, remarkably seem to guide us along our path. Carl Jung called this phenomena "synchronicity" – "a collaboration between persons and events that seems to enlist the cooperation of fate." In this book, Joseph Jaworski argues that the right state of mind will make you the kind of person who can enlist the cooperation of fate and take advantage of synchronicity, creating the conditions for "predictable miracles." If you are tired of being the victim of circumstances, this book will teach you to be the kind of person who creates

your own circumstances. Jaworski shares the story of his own escape from an inauthentic life and his journey into a world filled with possibility. He maps out the inner path of leadership for those who feel the call to achieve their full potential, using his own life story to teach readers a greater truth. He examines the fundamental shifts of mind that free us to seek out the power of synchronicity. After reading this book, you will discover your own power to help those realities unfold. You will learn to “listen” to realities that want to emerge in this world and acquire the courage to help them be born. "Synchronicity illustrates that leadership is about the release of human possibilities, about enabling others to break free of limits – created organizationally or self-imposed. Although this book describes the author's personal journey, it contains profound messages about organizational learning and effectiveness." – Scientific American

A Guide for Organization Change Agents

Better Magic - How to Have Creative Ideas in 24 Steps

Grip: The art of working smart (and getting to what matters most)

Unlocking Your Potential for Greatness

The secret life of groups

The Definitive Resource on Today's Best Methods for Engaging Whole Systems: Easyread Super Large 20pt Edition

Homo Imitans

***Dit boek is geschreven om managers en ondernemers een overzicht te verschaffen van en hulp te bieden bij alle plannen die ze in hun carrière zullen tegenkomen: businessplannen, strategieplannen, marketingplannen, innovatieplannen, veranderplannen en beleidsplannen. In de praktijk wordt meerdere keren per jaar om verschillende plannen gevraagd en dit boek geeft niet alleen een overzicht van wat er inhoudelijk van deze plannen verwacht mag worden maar ook handgrepen en ‘best practices’ om dit zo compleet en gestructureerd mogelijk in te vullen. In aanvulling op dit boek is bij Van Haren Publishing ook het boek ‘99 BUSINESSmodellen’ beschikbaar, dat meer verdieping en een overzicht geeft van de meest relevante modellen voor gebruik in dergelijke plannen. Beide boeken zijn niet alleen geschikt voor managers en ondernemers maar ook zeker voor studenten in het hoger onderwijs, en iedereen die een bedrijfskundige of managementstudie of cursus volgt en voor allen die zich voorbereiden op het bedrijfsleven of een eigen onderneming. Tom Willem den Hoed heeft jarenlange ervaring in het bedrijfsleven, als ondernemer en consultant en als kerndocent in het hoger en universitair onderwijs. Deze ervaring geeft zijn boeken een unieke en praktijkgerichte verdieping in aanvulling op de uitgebreide overzichten van hedendaags relevante modellen en plannen. Table of Content 1 Inleiding 1.1 Verschillende perspectieven op een plan 1.2 Een businessplan 1.3 Creatieve spanning en paradoxen 1.4 Gebruik van verschillende perspectieven Deel I: Businessplannen 2 Indeling van businessplannen 2.1 Inhoud, proces en context 3 Strategieplannen 3.1 Historie van strategie 3.2 Definitie van strategie 3.3 Strategievorming 3.4 Soorten strategie 3.5 Strategisch denken 3.6 Strategisch plan 3.7 De rol van onzekerheden 3.8 Strategisch samenwerken 4 Marketingplannen 4.1 Historie 4.2 Definitie marketing 4.3 Unique Selling Points 4.4 Het marketingplan 4.5 Een modern marketingplan 4.6 De wezenlijke marketingvragen 4.7 Marketingmanagement 4.8 Effectieve marketing 4.9 Externe marktinformatie 4.10 Klantgerichtheid 4.11 Marketingmix 5 Innovatieplannen 5.1 Historie 5.2 Rol van innovatie 5.3 Scope voor succesvolle innovaties 5.4 Zes innovatiepaden 5.5 Roadmap voor succes 5.6 Innovatie discovery skills 6 Veranderplannen 6.1 Historie 6.2 Succesvol veranderen 6.3 Fouten bij organisatieveranderingen 6.4 Grondslagen voor verandering 6.5 Organisatie (her)ontwerpen 6.6 De acht stappen van succesvolle organisatieverandering 6.7 Het familiebedrijf 6.8 Hindernissen 6.9 Bouwstenen verandermanagement 7 Beleidsplannen 7.1 Historie 7.2 Social license 7.3 Maatschappelijk verantwoord ondernemen (MVO) 7.4 Familiebedrijven en ethiek 7.5 Bedrijfsbeleid 7.6 Publieke sector Deel II: Implementeren 8 Implementatie van een plan 8.1 Inleiding 8.2 Implementatie Deel III: Uitvoeren 9 Uitvoeringsdiscipline 9.1 Inleiding 9.2 Uitvoering 9.3 Maatschappelijk Verantwoord Ondernemen Deel IV: Modellen ten behoeve van de uitvoeringsdiscipline 10 Appreciative Inquiry 11 Benaderen van veranderingen 12 Dante's kromme 13 Metaforen 14 Strategiescholen 15 Veranderkwadranten 16 Good to Great 17 Hoofddeksels 18 Macht 19 Mindful Leiderschap 20 Teamontwikkeling 21 Teamrolmanagement 22 Businesscirkel 23 Meta-strategie 24 MoSCoW-methode 25 De ongeschreven regels van het spel 26 Scenarioanalyse 27 Storytelling 28 Strategic Review 29 Balanced Score Card 30 Crisismanagement 31 Het DOR-model 32 Het PDCA-model 33 Procesmanagement / SqEME 34 Projectmanagement***

***Understanding how social, behavioural infection works is the basis for the orchestration of any social 'epidemic of success'. This book will appeal to anybody interested in social change, with particular emphasis on how viral change works inside and organisation.***

***This wise and inspiring book by Leonard Berry, moves far beyond his pioneering work in services marketing and service quality to explain how great service companies meet their toughest challenge: sustaining long-term success. In a world where customers regard flawless products as a given, service is the key differentiator between competitors in any field. From Berry's exacting study of fourteen mature, highly successful, labor-intensive companies comes an astonishing revelation: the single most important factor in building a lasting service business is not a matter of savvy business practice, but of humane values. In all fourteen award-winning companies -- Bergstrom Hotels, The Charles Schwab Corporation, Chick-fil-A, The Container Store, Custom Research Inc., Dana Commercial Credit, Dial-A-Mattress, Enterprise Rent-A-Car, Midwest Express Airlines, Miller SQA, Special Expeditions, St. Paul Saints, USAA, and Ukrop's Super Markets -- values-driven leadership connects with strategic focus, executional excellence, control of destiny, trust-based relationships, generosity, investment in employee success, acting small, and brand cultivation to drive customer satisfaction, innovation, and growth. Dedicating a chapter to each of these nine drivers, this book is the most far-reaching and insightful vision ever presented of the principles and step-by-step actions that continuously bring success to life in a company. Berry's comprehensive model reveals the soul that underlies the strategies and day-to-day operations of great service companies, guiding the thousands of daily decisions of individual employees. Clear, compelling, pathbreaking, Discovering the Soul of Service is essential reading for managers everywhere.***

***This book is about effective change. It describes methods for changing "whole systems," that is, change based on two powerful foundation assumptions: high involvement and a systemic approach to improvement. High involvement means engaging the people in changing their own system. It is systemic because there is a conscious choice to include the people, functions, and ideas that can affect or be affected by the work. Whole system change methods help you initiate high-leverage, sustainable improvements in organizations or communities. "High-leverage" is emphasized because in any improvement effort, we want the highest possible value for the effort invested. We believe that involving people in a systematic way is a key to high leverage and that the methods in this book can provide this leverage for you. You'll need***

**to determine the one(s) best suited to moving your organization or community to the culture you want. We wrote this book to support your efforts. The book is intended to answer questions such as: What methods are available that have proven successful in addressing today's needs for organizational or community change? What are the key distinctions among these methods? How do I know if a method would be a good fit for my organization or community? How do I get started after I select one or more methods? To make a good choice, you'll need some basic information. Rather than provide details of how to do each method, we give you an overview of what's available and some tools to help focus your exploration.**

**One Minute Mentoring**

**The Guru Guide**

**Essential Guidance to the Change Management Body of Knowledge**

**Future-Fit**

**Strategic Management of Information Systems**

**How to Find and Work With a Mentor--And Why You'll Benefit from Being One**

**Putting the One Minute Manager to Work**

*In an illustrious career, spanning nearly 40 years in Europe and the United States, the work of Roger Harrison, organization development practitioner, educator, and theorist, has touched each phase of the birth and evolution of OD. In this enlightening story, the unique chronicle of a master consultant, the personal and professional are intertwined, showing us how a willingness deeply to examine one's triumphs and disasters can nourish the growth of wisdom and humanity in work and life. What makes Consultant's Journey such a compelling read is Harrison's sharing of his hard won principles and practices of consultancy, management education, and organization change, placing them in the context of a life dedicated to the unremitting search for personal integrity, professional growth and spiritual awakening. In the unfolding of the story, life is breathed into the 'how-to's' of practice, as the author takes us through the dilemmas, successes and failures of his real world experiences and his visions for the future of organizations.*

*Examines the core business theories and principles of such management theorists as Peter Drucker, Margaret Wheatley, Stephen Covey, and Tom Peters*

*An unstoppable business revolution is under way--and it is Agile. Sparking dramatic improvements in quality, innovation, and speed-to-market, the Agile movement has helped companies both large and small learn to connect everyone and everything . . . all the time. With rapidly evolving consumer needs and technology that is being updated quicker than ever before, businesses are recognizing how vitally essential it is adapt. And adapt quickly. The Agile movement enables a team, unit, or enterprise to nimbly acclimate and upgrade products and services to meet these constantly changing needs. Filled with examples from every sector, The Age of Agile helps readers: • Master the three laws of Agile Management (team, customer, network) • Embrace the new mindset • Overcome constraints • Employ meaningful metrics • Make the entire organization Agile • And more! Companies don't need to be born Agile. With the groundbreaking formulas laid out in this book, even global giants can learn to act entrepreneurially. Your company's future may depend on it!*

*Doorbreek de cirkelhoe managers onbewust verandering blokkeren Business Contact*

*Gung Ho!*

*Following God's Principles in a Bottom-Line World*

*Skilled Incompetence*

*The Abilene Paradox and Other Meditations on Management*

*Flawed Advice and the Management Trap*

*based on PRINCE2*

*Aeschyl's Tragoediae (Classic Reprint)*

Written by two of the leading experts in the field, Organization Development is a guide to the basic principles of effective organization development. A compendium of theories, practices, diagnostics techniques and figures, it provides practical advice for identifying an organization's needs and determining the most appropriate course of action to maximize organizational capability. It provides an overview of the history and theory of OD and addresses the various phases, the role of the practitioner, aspects of power and politics, and the human resources context. The book also discusses organizational design, culture change, managing transformational change, and developing effective leadership.

Bridging the gap between theory and practice, this fully updated new edition of Organization Development now includes coverage of complexity and chaos theory, new case studies describing OD practices and attitudes in countries outside of the US and UK, and new chapters on change and culture and on employee engagement and wellbeing. The authors also have added emphasis on the collaborations between OD and HR functions. It provides a wealth of helpful advice for OD practitioners, HR professionals and those with an interest in helping develop their organization.

In the stories that people tell about conflict, the relationship narrative is commonly shaped to fit the conflict story. But there are always other relationship stories that can be told. This edition shows how to find and grow a counter story to the conflict story and to help people make choices about which story they want to perform.

The Fourth Industrial Revolution is now transforming logistics and supply chain industries. Consumer habits are changing fast and supply chains are having to adapt to meet the challenges created by this dynamic new environment. Traditional logistics operating models are under threat. Incumbent freight operators across the entire transport and warehousing spectrum have been forced to develop strategies to effectively compete with new start-ups. The Logistics and Supply Chain Innovation Handbook provides a comprehensive overview of all the major new technologies and business models currently under development and looks at this process of disruption in detail. The Logistics and Supply Chain Innovation

Handbook covers many important topics, such as crowd sourcing and shipping, on-demand delivery, autonomous vehicles, automation in the warehouse, electric vehicles and alternative fuels. It provides readers with a straightforward and easy to understand assessment of these innovations and their impact on the industry. Online supporting resources include PowerPoints and sample case studies.

Praise for Reinventing Talent Management "Bill Schiemann's book is a comprehensive presentation of the need to better understand, measure, and increase organizational people equity. It clearly transforms concepts that have historically been considered less tangible into actionable imperatives. Today more than ever, it's essential that leadership maximizes alignment, capabilities, and engagement within their organizations." —Paul Schultz, President and COO, Jack in the Box Inc. "Reinventing Talent Management has arrived just in time. Given the challenging times we face today, recruiting and retaining the very best people is now more important than ever. Bill has developed a unique innovative framework on how to do this, as well as provided a broad array of practical approaches to putting the theory into action." —Keith Lawrence, Director, Human Resources, Procter & Gamble "Reinventing Talent Management is an outstanding blend of research and practice. It reports compelling research on the value of investing in talent and offers specific recommendations on how to develop people equity through alignment, capabilities, and engagement. The book confirms what good people managers do and offers specific guidelines for those wanting to upgrade their people management skills." —Dave Ulrich, Professor, Ross School of Business, University of Michigan, and Partner, The RBL Group "Bill makes the case for reinventing talent management and tells us how to do it. The book is loaded with good examples and must-take actions that lead to a winning talent management strategy." —Edward E. Lawler III, founder and Director, Center for Effective Organizations, Marshall School of Business, University of Southern California, and author of Talent: Making People Your Competitive Advantage "Talent management certainly needs to be reinvented-this book does it! Read, learn, redo!" —Dr. Richard Beatty, Professor of Human Resource Management, Rutgers University "Reinventing Talent Management provides an accessible framework that offers pragmatic ways to better understand how investments in human capital and talent can be measured and linked to financial returns." —Dr. John Boudreau, Professor and Research Director, Center for Effective Organizations, Marshall School of Business, University of Southern California

The Soul of Leadership

Disruptive Technologies and New Business Models

Project management

The Effective Change Manager's Handbook

Learning to Change

Discovering the Soul of Service

Take charge and engage your enterprise in a Lean transformation Have you thought about using Lean in your business or organization, but are not really sure how to implement it? Or perhaps you're already using Lean, but you need to get up to speed. Lean For Dummies shows you how to do more with less and create an enterprise that embraces change. In plain-English, this friendly guide explores the general overview of Lean, how flow and the value stream works, and the best ways to apply Lean to your enterprise. This revised edition includes the latest tools, advice, and information that can be used by everyone — from major corporations to small business, from non-profits and hospitals to manufacturers and service corporations. In addition, it takes a look at the successes and failures of earlier Lean pioneers — including Toyota, the inventors of Lean — and offer case studies and hands-on advice. The latest on the Six Sigma and Lean movements The role of technology and the expanding Lean toolbox Case studies enhance the material Lean For Dummies gives today's business owners and upper level management in companies of all sizes and in all industries, the tools and information they need to streamline process and operate more efficiently.

‘ If you feel like a hostage of your to-do list, and struggle to find time for what matters most, this book will be a big help. ’

DANIEL H. PINK, #1 New York Times bestselling author of When and Drive

Group and Team Coaching offers a new perspective on the ‘ secret life of groups ’, the subconscious and non-verbal processes through which people learn and communicate in groups and teams. Updated with new research and including a wealth of vignettes and case studies, it will be essential reading for coaches who work with groups and teams as well as leaders commissioning coaching; the second edition features new guidance for leaders and managers, an updated introduction and new expanded practical sections on working with teams, working on the phone, and supervising and being supervised. Christine Thornton uses key concepts from psychology, group analysis and systems theory as well as her own extensive experience to give practical advice, including: The invisible processes of group dynamics Pitfalls of team coaching and how to avoid them How to design coaching interventions Common dilemmas Ethics and supervision.

Provides a comprehensive overview of organizational change theories and practices developed by both European and US change theorists.

A Professional and Personal Odyssey

Visual Meetings

How to Maximize Performance in the New Marketplace

The Inner Path of Leadership

Consultant's Journey

The Age of Agile

A User's Guide: Easyread Super Large 20pt Edition

The world of business is changing and fast. Complex, inter-related challenges now face all our enterprises. Future Fit is a response to this: a workbook full of practical tips and case studies, suitable for anyone who is involved in for-purpose enterprise, whether an entrepreneur or seasoned business executive. Future Fit demonstrates that conscious purpose-driven business, which seeks to distribute value fairly across all stakeholders, is not just some utopian futurist vision, but is something that is happening right now. It's gone mainstream, and this workbook shows you how to get on-board before you find yourself left behind.

Julian shows readers how to reconcile their work and faith. Learn how to integrate God's teachings with your own talents to become the successful leader He intended you to be. This edition explores the ten most common issues facing businesspeople today and applies God's principles to these dilemmas. Excerpt from Aeschylus Tragoediae In point of orthography I have followed, I fear not quite consistently, what appears to be the prevailing fashion. The numbering of the lines in Aeschylus is still unfixed: I hope I may be pardoned for having been unable to obviate this disadvantage. About the Publisher Forgotten Books publishes hundreds of thousands of rare and classic books. Find more at [www.forgottenbooks.com](http://www.forgottenbooks.com) This book is a reproduction of an important historical work. Forgotten Books uses state-of-the-art technology to digitally reconstruct the work, preserving the original format whilst repairing imperfections present in the aged copy. In rare cases, an imperfection in the original, such as a blemish or missing page, may be replicated in our edition. We do, however, repair the vast majority of imperfections successfully; any imperfections that remain are intentionally left to preserve the state of such historical works.

Anyone who has spent time in an organization knows that dysfunctional behavior abounds. Conflict is frequently avoided or pushed underground rather than dealt with openly. At the same time, the same arguments often burst out again and again, almost verbatim. Turf battles continue for extended periods without resolution. People nod their heads in agreement in meetings, and then rush out of the room to voice complaints to sympathetic ears in private. Worst of all, when people are asked if things will ever change, they throw up their hands in despair. They feel like victims trapped in an asylum. And people often are trapped. But they are not trapped by some oppressive regime or organizational structure that has been imposed on them. They are not victims. In fact, people themselves are responsible for making the status quo so resistant to change. We are trapped by our own behavior. Researchers and practitioners have often reflected on these things, but there is a puzzle. On the one hand, there is substantial agreement that these traps are counterproductive to effective performance. On the other hand, there is almost no focus on how organizational traps can be prevented or reduced. This book argues that whatever theory is used to describe and understand such organizational traps should be used to design and implement interventions that reduce and prevent them. Argyris is one of the world's leading management scholars whose work has consistently shed light on organizational problems. This book is essential reading for MBAs, managers, and consultants.

How Managers Can Know when They're Getting Good Advice and when They're Not

blokkades wegnemen en beweging creëren

The Art of Social Infection: Viral Change in Action

Open Space Technology

Organization Development

When Stories Clash

Lean For Dummies

Ken Blanchard and Sheldon Bowles, co-authors of the New York Times business bestseller Raving Fans, are back with Gung Ho! an invaluable management tool that outlines foolproof ways to increase productivity by fostering excellent morale in the workplace. Read for everyone who wants to stay on top in today's ultra-competitive business world. Raving Fans taught managers how to turn customers into full-fledged fans. Now, Gung Ho! brings the same magic to employees. Through the inspirational story of business leaders and Andy Longclaw, Blanchard and Bowles reveal the secret of Gung Ho--a revolutionary technique to boost enthusiasm and usher in astonishing results for any organization. The three principles of Gung Ho are: The Spirit of the Squirrel The Way of the Gift of the Goose These three cornerstones of Gung Ho are surprisingly simple and yet amazingly powerful. Whether your organization is one or is listed in the Fortune 500, this book ensures Gung Ho employees committed to success. Gung Ho! also includes a step-by-step outline for instituting these groundbreaking ideas. Destined to become a classic, Gung Ho! is a rare and valuable book that is packed with invaluable information as well as a compelling, page-turning story. Management legend Ken Blanchard and entrepreneur Sheldon Bowles are back with Gung Ho!, revealing a surefire way to boost employee enthusiasm, productivity, and usher in astonishing results for any organization. Raving Fans brilliantly schooled managers on how to turn customers into fans. Gung Ho! now brings the same magic to employees. Here is the story of how two managers saved a failing company and turned it into a profit with record productivity. The three core ideas of Gung Ho! are surprisingly simple: worthwhile work guided by goals and putting workers in control of their production; and cheering one another on. Their principles are so powerful that business leaders who have read the manuscript for Ken and Sheldon, have written to say, "Sorry. Ignored instructions. Have photocopied for everyone. I promise to read it but can't wait. We need now!" Like Raving Fans, Gung Ho! delivers.

The bestselling co-author of the legendary The One Minute Manager® and a former Twitter executive join forces to create the art of creating powerful mentoring relationships. While most people agree that having a mentor is a good thing, they don't know how to use one. And despite widespread approval for the idea of being a mentor, most people don't think they have the time or skills to do it. Mentoring relationships can change the way we lead and help us succeed. In One Minute Mentoring, legendary management expert Ken Blanchard and Claire Diaz-Ortiz, a former Twitter executive and early employee, combine their knowledge to provide a systematic approach to intergenerational mentoring, giving readers great insight into the power and influence of mentoring and encouraging them to create their own mentoring relationships. Using his classic parable format, Blanchard explains why developing effective communication and relationship skills across generations can be a tremendous opportunity for companies and individuals alike. One Minute Mentoring is the go-to guide for learning why mentoring is the secret ingredient to professional and personal success.

Vernieuwingskracht is overal – je moet het alleen wel zien... Zou jij meer ondernemerschap, proactief gedrag en samenwerking willen? Verlang je naar meer sprankeling, energie en beweging in je organisatie? Ontketen vernieuwing! Ontketenen is loskomen uit vasthoudende werkwijzen; ontketenen is energie en creativiteit op gang brengen én houden. Van plannen uitrollen naar beweging creëren. En de blussen naar vuurtjes stoken. Breek met oude veranderroutines die beweging juist aan ketens leggen. Ontsteek het vuur met verhalen dat samenbindt en verleidt. Herken de eerste vlammetjes en wakker die aan. Leer van succesvolle start-ups hoe je sneller de grond krijgt. Zie hoe kleine initiatieven zich kunnen uitbreiden tot een grote beweging. En blaas het vernieuwingsproces steeds verder met kleine, betekenisvolle duwtjes. Net als in zijn everseller Doorbreek de cirkel! legt Arend Ardon fundamentele krachten bloot die kleine initiatieven razendsnel doen verspreiden en zelfs een kettingreactie kunnen veroorzaken. Dit boek is een inspiratie voor wie wil dragen aan een vitale, creatieve en vernieuwende organisatie.

Use eye-popping visual tools to energize your people! Just as social networking has reclaimed the Internet for human interaction, the visual meetings movement is reclaiming creativity, productivity, and playful exchange for serious work in groups. This book explains how anyone can implement powerful visual tools, and how these tools are being used in Silicon Valley and elsewhere.

face-to-face and virtual group work. This dynamic and richly illustrated resource gives meeting leaders, presenters, and consultants exciting tricks and tools, including Graphic recording, visual planning, story boarding, graphic templates, idea mapping, etc. Creative energize team building, sales presentations, staff meetings, strategy sessions, brainstorming, and more Getting beyond paper to engage new media platforms Understanding emerging visual language for leading groups Unlocking formerly untapped creative for business success, Visual Meetings will help you and your team communicate ideas more effectively and engagingly.

Addressing Conflict with Narrative Mediation

The Change Handbook

Leadership, Culture, Organizational Design

Doorbreek de cirkel!

Research Handbook on HRM in the Public Sector

A Practitioner's Guide for OD and HR

Ontketen vernieuwing!

The Soul of Leadership decodes the mysterious qualities that have propelled history's greatest leaders to the top of the ranks and shrouded them in legend - Gandhi, Martin Luther King, Winston Churchill, Buddha - and provides a hands-on approach to understanding and mastering these qualities. The 10 Fundamental Principles, which Deepak Chopra believes all leaders should follow, include: \* A leader is the symbolic soul of the group \* Inner qualities determine the outcome of any situation \* For every need, the right response can be found \* Great leaders can respond to all situations from the higher levels of spirit \* A leader focused only on external goals (money, victory, power) will fail. Using well-known examples of great leaders and a clear, concise breakdown of the virtues that a great leader must possess, The Soul of Leadership demystifies leadership and empowers us all to become leaders in our own right - from managing a family crisis to starting our own business.

Demonstrates a new approach to communication and management while critically examining popular management techniques, revealing gaps in logic and implementation that doom many plans to failure The change management profession is no longer in its infancy. Readily identifiable in organizations and in business literature it is no longer reliant on parent disciplines such as organizational development or project management. Change management is itself in a state of change and growth - the number of jobs is increasing and organizations are actively seeking to build their change management capability. The Effective Change Manager's Handbook, the official guide to the CMI Body of Knowledge, is explicitly designed to help practitioners, employers and academics define and practice change management successfully and to develop change management maturity within their organization. A single-volume learning resource covering the range of underpinning knowledge required, it includes chapters from esteemed and established thought leaders on topics ranging from benefits management, stakeholder strategy, facilitation, change readiness, project management and education and learning support. Covering the whole process from planning to implementation, it offers practical tools, techniques and models to effectively support any change initiative.

How to be an Artist

hoe managers onbewust verandering blokkeren

Demand Driven Material Requirements Planning (DDMRP), Version 3

Synchronicity

God is My CEO

Alle plannen - voor managers en ondernemers

Group and Team Coaching